



Ethnic Communities' Council of NSW Inc.

221 Cope Street Waterloo NSW 2017

Tel: (02)9319 0288 Fax: (02)9319 4229 Email: energy@eccnsw.org.au

03/10/2007

By email: E2WGSecretariat@industry.gov.au

Manager, E2WG Secretariat,
Department of Industry, Tourism and Resources,
GPO Box 9839
Canberra ACT 2601

Dear Secretariat,

Ethnic Communities Council of NSW (ECC) welcomes the opportunity to comment on the proposed NFEE Stage 2 measures.

ECC is a non-government peak body representing many organisations and people from the multicultural community in NSW. The ECC of NSW actively promotes the principles of multiculturalism, and lobbies for the development of culturally inclusive society. The ECC is currently funded by the NSW Energy Savings Fund to conduct the "Asian Dry Cleaner Electricity Saving Project" (ADCESP). Due to high percentage of the dry cleaners coming from a non-English speaking background, mainly Chinese and Vietnamese, all the ADCESP project information have been translated to both Chinese and Vietnamese. In addition, in order to better communicate with the dry cleaners, the ECC employs Chinese and Vietnamese bilingual environmental educators (BEEs) to deliver the Project to the communities. So far, the dry cleaners have showed high interest in taking up the offers and joined the Project. Through providing the proper language services, ADCESP has successfully facilitated the reduction of electricity use in the dry cleaners in Sydney metropolitan area.

There are more and more immigrants going to the small business sector. Because of the language difficulties and cultural differences, the majority are unaware of current energy efficiency developments and climate change issues. Based on our experiences on working with the cultural and language diversity (CALD) communities, proper languages are necessary for certain industry which has high percentage of people from non-English speaking background. To better approach the target groups, ECC suggests that the NFEE Stage 2 measures should be delivered with proper community languages.

If you have any questions about this submission, please do not hesitate to contact me on 02 9319 0288.

Sincerely yours,

Joyce Fu
Energy Program Coordinator
Ethnic Communities' Council of NSW Inc.