

# Ministerial Council on Energy

## Standing Committee of Officials Bulletin No. 152

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### National Energy Customer Framework – Release of First Exposure Draft

The Ministerial Council on Energy (MCE) Standing Committee of Officials (SCO) today released the First Exposure Draft of the National Energy Customer Framework (NECF). The package released for consultation includes a first draft of the National Energy Retail Law, National Energy Retail Regulations and National Energy Retail Rules and is accompanied by an Explanatory Memorandum. Although SCO is releasing the package for consultation, it should be noted that the policy positions contained in the package have not been endorsed by Energy Ministers.

The First Exposure Draft package is open for consultation for a period of six weeks.

The Retail Policy Working Group will be holding targeted workshops on the First Exposure Draft package during the consultation period. These stakeholder workshops will have a targeted focus on specific aspects of the package to allow for an in-depth discussion on details by those who wish to participate.

The details for the workshops are as follows:

Date	Time	Venue	Description
Monday 18 May 2009	2pm-5pm	Karstens at CQ, 123 Queen St, Melbourne	Introduction, Authorisation and Enforcement
Tuesday 19 May 2009	9am-5pm	Karstens at CQ, 123 Queen St, Melbourne	Retailer-Customer Issues
Wednesday 20 May 2009	9am-5pm	Karstens at CQ, 123 Queen St, Melbourne	Distributor-Customer Issues and Distributor-Retailer Issues

Further details about the workshops are included in the workshop registration form.

SCO invites all interested stakeholders to participate in the information session and workshops held during the consultation period, and to make written submissions.

SCO also notes that there will be a second round of consultation towards the end of 2009 on the Second Exposure Draft prior to the package being finalised.

Written submissions on the First Exposure Draft instruments are to be submitted to the MCE Secretariat by close of business on **Friday 12 June 2009**.

Electronic submissions are preferred and can be sent to [MCETMarketReform@ret.gov.au](mailto:MCETMarketReform@ret.gov.au). Those who wish to provide hard copies by post may do so by addressing their submissions to:

Manager, MCE Secretariat  
Department of Resources, Energy and Tourism  
GPO Box 1564  
Canberra ACT 2601

MCE Standing Committee of Officials  
30 April 2009

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