

# Ministerial Council on Energy

Standing Committee of Officials Bulletin No. 170

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## National Energy Customer Framework – Release of Second Exposure Draft

The Ministerial Council on Energy (MCE) Standing Committee of Officials (SCO) today released the Second Exposure Draft of the National Energy Customer Framework (NECF) for consultation.

The package includes a second draft of the National Energy Retail Law, National Energy Retail Regulations and National Energy Retail Rules and is accompanied by explanatory material.

The package has seen significant further development and includes new draft Law and Rules provisions for:

- national electricity and gas connection frameworks;
- a national Retailer of Last Resort (RoLR) scheme for electricity and gas.

The package is for consultation purposes only, and does not represent the final views of the MCE, or the governments of the participating jurisdictions (these being the Australian Capital Territory, New South Wales, Queensland, South Australia, Tasmania and Victoria).

A public forum on the package will be held on 3-4 February 2010 in Melbourne. The forum will include presentations on the package and opportunities for questions and comment.

The details for the workshops are as follows:

Date	Time	Venue	Description
Wednesday 3 February 2010	9.30am – 4.30pm	Oaks on Market 60 Market St, Melbourne	Overview of NECF2 package Retailer – customer matters RoLR
Thursday 4 February 2010	9.30am – 4.30pm	Oaks on Market 60 Market St, Melbourne	Electricity and gas connections frameworks Distributor – customer matters Distributor – retailer matters Smart meters

To register your interest in attending the forum, a registration form is available on the [MCE website](#).

Stakeholders are requested to structure written submissions to separately identify comments on the various components of the package, such as the RoLR regime and the connections frameworks for electricity and gas.

Written submissions on the Second Exposure Draft instruments are to be submitted to the MCE Secretariat by close of business on **Friday 26 February 2010**. Submissions will be published on the MCE website unless stakeholders specifically request otherwise.

Electronic submissions are preferred and can be sent to:

[MCETMarketReform@ret.gov.au](mailto:MCETMarketReform@ret.gov.au).

Those who wish to provide hard copies by post may do so by addressing their submissions to:

Manager, MCE Secretariat  
Department of Resources, Energy and Tourism  
GPO Box 1564  
Canberra ACT 2601

Please also note that a copy of the final joint NERA Economic Consulting and Allens Arthur Robinson report *Retailer of Last Resort – Review of Current Jurisdictional Arrangements and Development of a National Policy Framework* is now available on the MCE website. This report was considered by officials in development of the RoLR framework in NECF2. No submissions are being taken on this report.

MCE Standing Committee of Officials  
27 November 2009